

If you are a victim or are involved in an accident or theft

How to contact the police (Tel. 110)

If you are the victim of a robbery or violence, or are involved in a traffic accident, telephone the police.

When the police officer answers your “110” call, remain calm.

Tell the officer (1) what happened, (2) when it happened, and (3) where it happened.

When you hear the siren of the patrol car, come out to meet the car and guide it to the scene of the accident or crime.

The “110” call to the police is a free call. Money or telephone cards are not necessary when calling from a public telephone.

In order to remain calm when you make the telephone call to the police, it is a good idea to keep a note near your telephone, in hiragana or Roman letters, of your name, address and the names of recognizable buildings, etc. near your residence.

When calling the police (110) from a mobile phone

- (1) When calling from a mobile phone, be sure to give the location (address) of where the call is being made from and the mobile phone number. If you do not know the address, use some buildings, etc. which can indicate the location or call from the nearest public telephone.
- (2) It may be necessary for the police to call you back to check the location or circumstances, so after you have contacted the police, do not switch off the phone and remain at the scene of the accident or crime.
- (3) If you are driving, stop the car in a safe place before making the call

Koban (Police Box)

There is a Koban (police box) in each district with a police officer on duty. (If there is nobody there, use the Koban telephone to contact the police.)

The Koban deals with local patrols, people who have lost their way and lost articles. If you need to ask for directions, you can get help at the Koban.

Enquiries:

Nishinomiya Police Station Nishinomiya, Tsuda-cho 3-3 0798-33-0110

Koshien Police Station Nishinomiya, Koshien, Nanaban-cho 11-14 0798-41-0110

Note For details, ask a person who understands Japanese to enquire for you.