

Lost property

If you have lost any property

If you have lost any property, report to the nearest police station or Koban. (Police Box) You can also report by phone.

If you lose something while riding public transportation, inquire to the following:

Train: Ask the railway station staff. (If you know the name of the destination of the train you were riding, it may be easier to find your lost property.)

JR-West	0570-00-4146, 06-6133-4146
Hankyu Railway	The day of your loss: 0570-089-500, 06-6133-3473 The next day of your loss and after: 06-6373-5226
Hanshin Railway	The day of your loss: 0798-22-1070 10:30am and after the next day of your loss: 06-6457-2268

Bus: Ask at one of the bus company's offices.

Hankyu Bus	0798-65-1571(Nishinomiya Service Office)
Hanshin Bus	0798-23-3270 (Nishinomiyahama Service Office)
Airport Limousine	Kansai Kuko Kotsu 072-461-1374
	Hankyu Kanko Bus 06-6844-1124
	Hanshin Bus 06-6416-1351



Taxi: Ask at a taxi company's office. (Depending on the area, there may be a lost property office which manages all lost property left in taxis.)

Hyogo Prefecture Taxi Service Center	078-862-9292
Osaka Taxi Center	06-6933-5618

If you find lost property

Report any found lost property to the nearest police station or Koban (Police Box) as soon as possible. If you find it on a train or in a department store, report it to a railway station staff or to the store's lost and found section. In either case, be sure to obtain a Shutoku-butsu Azukari-sho (Deposit of Lost Property Certificate/Slip).

Note For details, ask a person who understands Japanese to enquire for you.

For more information	https://www.npa.go.jp/bureau/soumu/ishitsubutsu/otoshimono/en/index.html (English)
Hankyu Railways	https://www.hankyu.co.jp/inquiry/lostproperty/index.html (Japanese)
Hanshin Railways	https://rail.hanshin.co.jp/guide/eigyoku01.html (Japanese)
Hankyu Bus	https://www.hankyubus.co.jp/rosen/office1.html (Japanese)
Hanshin Bus	https://www.hanshin-bus.co.jp/lost.html (Japanese)