

Human rights protection regarding novel coronavirus (COVID-19) infection

March 11, 2020

The infection of novel coronavirus (COVID-19) is also spreading in Japan. Unfair discrimination, bullying, human rights violation such as slander or abuse using social media, based on inaccurate or false information of infected patients, persons involved and their families should never be allowed.

Please learn the correct information of novel coronavirus (COVID-19) and act calmly with awareness of human rights.

[Information of novel coronavirus \(COVID-19\) infection in Nishinomiya City](#)

< Consultation counter on human rights >

1. Foreign-language Human Rights Hotline 【Telephone counseling】

Hours and dates of consultation: weekdays, 9:00am – 5:00pm

Languages: Chinese, English, Korean, Tagalog, Portuguese, Vietnamese, Nepalese,
Spanish, Thai, Indonesian

Inquiries: 0570-090911

2. Consultation about troubles on human rights in Nishinomiya City Hall (human rights consultation by Human Rights Volunteers) 【Face-to face counseling】

Hours and dates of consultation: 1st and 3rd Thursdays every month (except for
holidays, year-end holidays), 1:00pm-4:00pm (last
admission 3:30pm)

Place of consultation: Citizens Counseling Division (1st floor of Nishinomiya City Hall main
building)

Inquiries: 0798-35-3320 (Human Rights Peace Promotion Division)

Note: reservations not needed, first come first served basis

Language upon consultation: Japanese

3. Permanent consultation at Kobe District Legal Affairs Bureau, Nishinomiya Branch Office 【Telephone counseling, face-to-face counseling】

Hours and dates of consultation: weekdays, 8:30am- 5:15pm

Inquiries: 0798-26-0061 (Kobe District Legal Affairs Bureau, Nishinomiya Branch Office, General Affairs Division)

Note: Consultation by Human Rights Volunteer; every Wednesday, 9:00am-4:00pm reservations not needed

Language upon consultation: Japanese

4. Emergency number 110 for everyone's human rights (Nationwide human rights consultation number) 【Telephone counseling】

Hours and dates of consultation: weekdays, 8:30am-5:15pm

Inquiries: 0570-003-110

Language upon consultation: Japanese

5. Emergency number 110 for children's human rights 【Telephone counseling】

Hours and dates of consultation: weekdays, 8:30am-5:15pm

Inquiries: 0120-007-110

Language upon consultation: Japanese